



# Vinyl & WPC Warranty

Bel-Air Wood Flooring • (888) 800-9206 • [www.BelairWoodFloor.com](http://www.BelairWoodFloor.com)



**This Bel-Air Laminate Limited Warranty is given to the original purchaser or end user of our products and is limited to Bel-Air Laminate Flooring products. This warranty is NOT transferable and may not be claimed by any other than the original purchaser or end user.**

Under this WPC Vinyl Flooring Limited Warranty Bel-Air Wood Flooring warrant that the surface wear-layer on the WPC Vinyl floors:

- Will Not Show Wear-Through.
- Will Not Show Stain Marks
- Free From Manufacturing Defects
- Will Not Rip Or Tear From Normal Household Use
- Will Not Show Fading Or Discoloration.

For a period of 50 years from the original date of purchase when installed, maintained and cared for in accordance with our recommended installation and maintenance guides as well as used under normal conditions in a dry, enclosed residential building.

The floor Also carries a 10 year Light Commercial Warranty from the original purchase date when installed, maintained and cared in accordance with our recommended installation and maintenance guides as well as used under normal conditions in a dry light commercial setting. Under this WPC Vinyl Flooring Limited Warranty Bel-Air Wood Flooring warrant that the surface layer on WPC vinyl floors:

- Will Not Show Wear-Through.
- Free From Manufacturing Defects

**Please Note:**

- Surface wear-through and, or staining must be readily visible from a distance of 6 feet, measuring at least 1 square inch.
- Wear-through at the edges of WPC Vinyl floors is excluded from this warranty.
- Gloss fading is not considered wear-through under this warranty.

**Job-Site Conditions & Installation Surface** - It is the sole responsibility of the homeowner and, or installer to determine if the job site conditions, environment, and installation surface (Sub-Floor) are up to local building codes and are acceptable for WPC Vinyl Flooring installation as well as, meet or exceed the NWFA (National Wood Flooring Association) industry standards and regulations. Please make sure to evaluate the job-site for potential problems before vinyl flooring is delivered and installation begins.

**Product Inspection** - Vinyl-flooring planks **MUST** be checked for any visible defects prior to



installation. The inspection of the planks is the responsibility of the homeowner and installer.

**Installation** - All Bel-Air Vinyl and WOC Flooring products must be installed according to the Bel-Air Installation Instructions followed by using the appropriate accessories, which have been approved by Bel-Air Wood Floors.

**This warranty does not cover:**

- Any failures resulting from, or related to, job-site environment/condition or sub-flooring deficiencies.
- Any right to claim for flooring defects under this warranty becomes invalid once planks with visible defects have been installed!
- Complaints or claims concerning used planks will not be accepted. This warranty will be voided and will not apply if the WPC Vinyl flooring has not been, installed maintained, cleaned or cared for in accordance with our recommended installation and maintenance guides.
- Surface wears or damages caused by abusive conditions, misuse of the product, freight damage, modification, alteration, and repair or service of WPC Vinyl floors by anyone other than those that are authorized by Bel-Air Wood Floors.
- Accidents such as, but not limited to, damage caused by scratching, severe impact, cutting, negligence, intentional abuse, fire, flooding or exposure to standing water.
- Damage caused by moisture to surrounding structure, such as, but not limited to: walls, subfloor, fixtures, furniture, underlayment, moldings, trims, subfloor heating elements, or anything that is not the structural integrity or dimensional stability of the floor plank.
- Mold and mildew growth resulting from prolonged exposure to moisture. Although planks are waterproof and will not be affected by moisture, when excessive moisture accumulates and is left covered or unaddressed mold and/or mildew growth can occur.
- Damage caused by vacuum or wet cleaners, rolling caster wheels, and deep scratching and cutting from sharp objects.
- Damage caused by moving furniture and, or appliances across the floor without using proper protection.

**Waterproofing Note** - Bel-Air WPC Vinyl Floors are waterproof and will not swell, buckle or lose strength when exposed to water. If exposure to water occurs, the click system used on this floor will continue to create a secure and tight lock. However Bel-Air WPC Vinyl flooring will not act as a waterproofing barrier for the subfloor. Therefore, any damage to the subfloor and/or surrounding structure that is caused by standing water or flooding is not covered by this warranty.

**"Pet Friendly" Note** - Bel-Air WPC Vinyl Flooring is considered "Pet Friendly" meaning the floor will



resist stains resulting from pet excrements provided that the same is cleaned up immediately. Excrements or spills that are left for a longer time will be difficult to remove. Any damage to the subfloor and/or surrounding structure caused by pets is not covered by this warranty.

**Filing A Claim** - In the event of a claim meeting the conditions of the 50 Year Limited residential Warranty or the 10 Year Limited Commercial Warranty, Bel-Air Wood Floors will provide materials free of charge to repair or replace defective WPC Vinyl floor panels. Labor costs associated with original installation, and/or re-installation, will not covered under this warranty. If the product, for which the claim is made, is discontinued or no longer available, the customer will be able to choose from Bel-Airs current product range and select a product of equal value. Bel-Air warrants replacement products, for the remainder of the original warranty period only. The remedies stated above are the consumer's sole and exclusive remedies for claims under this warranty. Bel-Air reserves the right to inspect the installed WPC Vinyl floor panels, and remove samples if needed for analysis,

In order to make a claim under this warranty, contact your Bel-Air Wood Floor dealer within 30 days following the date of discovery or detection of wear-through fade or staining. An original proof of purchase (including the date of purchase) must be presented when requesting warranty service.

This warranty is dated 09/19/2014 and supersedes all warranties previously issued by Bel-Air.





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